## Gilbert's Model

Environment	<b>#1</b> Expectations and feedback	<b>#2</b> Tools, resources, time, and materials	<b>#3</b> Incentives and consequences
Individual	<b>#4</b> Skills and knowledge	<b>#5</b> Physical and mental capabilities	<b>#6</b> Desire to perform



# The Six Questions

## Question #1:

Are expectations clear and is feedback provided?

## Question #2:

Are tools, resources, time, and materials available?

#### Question #3:

Are incentives available based on performance?

#### Question #4:

Are skills and knowledge present?

#### Question #5:

Are physical and mental capabilities present?

#### Question #6:

Do individuals have the desire to perform?

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